



GRIEVANCE REDRESSAL FORUM, BHAWANIPATNA

PLOT No. 283, PURUNAPADA, BHAWANIPATNA
KALAHANDI- 766001, TEL/FAX: - 06670 - 230012
E-MAIL: grf.bhawanipatna@tpwesternodisha.com

BENCH:

ER. RANJAN KUMAR NAIK (PRESIDENT),
SRI KAMALA KANTA PATNAIK (MEMBER (FINANCE))

Memo No. GRF/BPT/Order/ 444^(S) Dated, the 29.07.2024

Quorum: Er. Ranjan Kumar Naik - President
Sri Kamala Kanta Pattnaik - Member (Finance)
Sri Bhairaba Naik - Co-Opted Member

1	Case No.	Complaint Case No. BPT-210/2024		
2	Complainant/s	Name & Address Sri Purandhar Majhi, Repr. By Smt Purnami Majhi, At-Gosanimunda, Po-Duarsuni, Ps-Sadar Bhwanipatna, Dist.-Kalahandi.	Consumer No 9036-1314-0447	Contact No. 77354-94460
3	Respondent/s	Name Sri Bijaya Kumar Mahapatra, SDO Elect. No-II, Bhawanipatna, TPWODL.	Division Kalahandi East Electrical Division, TPWODL	
4	Date of Application			
5	In the matter of-	1. Agreement/Termination	2. Billing Disputes	<input checked="" type="checkbox"/>
		3. Classification/Reclassification of Consumers	4. Contract Demand / Connected Load	
		5. Disconnection / Reconnection of Supply	6. Installation of Equipment & apparatus of Consumer	
		7. Interruptions	8. Metering	
		9. New Connection	10. Quality of Supply & GSOP	
		11. Security Deposit / Interest	12. Shifting of Service Connection & equipment's	
		13. Transfer of Consumer Ownership	14. Voltage Fluctuations	
		15. Others (Specify) -		
6	Section(s) of Electricity Act, 2003 involved			
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code, 2019; Clause(s) <u>155</u> 2. OERC Distribution (Licensee's Standard of Performance) Regulations, 2004; Clause <u></u> 3. OERC Conduct of Business) Regulations, 2004; Clause <u></u> 4. Odisha Grid Code (OGC) Regulation, 2006; Clause <u></u> 5. OERC (Terms and Conditions for Determination of Tariff) Regulations, 2004; Clause <u></u> 6. Others		
8	Date(s) of Hearing	07.05.2024		
9	Date of Order	29.07.2024		
10	Order in favour of	Complainant <input checked="" type="checkbox"/>	Respondent	Others
11	Details of Compensation awarded, if any.	Nil		

CO-OPTED MEMBER
Co-Opted Member
GRF, Bhawanipatna

MEMBER (Fin.)
MEMBER
Grievance Redressal Forum
TPWODL, Bhawanipatna

PRESIDENT
PRESIDENT
GRF, Bhawanipatna



Place of Hearing: Bhawanipatna
Appeared:

1. **For the Complainant** – Sri Purandhar Majhi, Repr. By Smt Purnami Majhi, At-Gosanimunda, Po-Duarsuni, Ps-Sadar Bhwanipatna, Dist.-Kalahandi.
2. **For the Respondent** – Sri Bijaya Kumar Mahapatra, SDO Elect. No-II, Bhawanipatna, TPWODL.

Complaint Case No. BPT-210/2024

Sri Purandhar Majhi,
Repr. By Smt Purnami Majhi,
At-Gosanimunda, Po-Duarsuni,
Ps-Sadar Bhwanipatna,
Dist.-Kalahandi.

Con. No.9036-1314-0447

COMPLAINANT

Sri Bijaya Kumar Mahapatra,
SDO Elect. No-II, Bhawanipatna,
TPWODL.

-Versus-

OPPOSITE PARTY

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GIST OF THE COMPLAINT:

The complainant consumer Sri Purandhar Majhi, Repr. by Smt. Purnami Majhi, At-Duarsuni, Gosanimunda, P.O- Duarsuni, Ps- Bhawanipatna, Dist.- Kalahandi comes under the territorial and statutory jurisdiction of respondent.

The complainant has appeared and submitted during course of hearing at camp court at Bhawanipatna on dt. 07.05.24, in brief as follows:

- 1) The complainant has appeared before the forum for revision of provisional bill prior to line disconnection of his LT/ Dom supply with CD of 2 KW having consumer no- **9036-1314-0447** under SDO Elect. No. II, Bhawanipatna.
- 2) The complainant has intimated the same to the OP, but till date the OP remains silent for which getting no other way the complainant has approached this forum for redressal of his grievance.

The complainant has prayed for:

To revise the excess bill.

SUBMISSION OF OPPOSITE PARTY IN BRIEF:

The OP (SDO Elect. No. II, Bhawanipatna) in its counter reply and course of hearing submitted as follows:

- 1) PVR:25/06/2024
- 2) Bill details from September 2010 to May 2024



- 3) Date of supply 05/09/2010
- 4) Category: LT/Domestic
- 5) Connected Load 2 KW
- 6) Meter No- TPWODL1183421
- 7) Installed on 01/09/2023 with IMR: "0"
- 8) CMR: 158 KwH as on 25/06/2024
- 9) Facts of the complainant: Revision of bill

As written version submitted by SDO Elect. No. II Bhawanipatna as follows:

- Issued order vide GRF BPT, CC NO. 140/2024 may be considered to solve the case.

FINDINGS / OBSERVATIONS OF THE FORUM

On perusal of the complaint petition with all relevant enclosures as well as submission of OP and billing statement; the forum observes the followings:

- The complainant reiterated for excess billing. The OP stated that Issued order vide GRF BPT, CC NO. 140/2024 may be considered to solve the case.
- As per database the bill revision done in accordance with the GRF order vide CC no BPT/140/2024 and approved on 02/07/2024 with a credit amount of Rs 9725.56

ORDER 29.06.2024

Based on the above observations, the forum passes the following order as per regulations of OERC Distribution (Conditions of Supply) Code 2019.

The OP is directed as follows:

- No further revision is required. **The case is here by dropped.**

The case is disposed of accordingly.


B. NAIK
Co-Opted Member
Co-Opted Member
GRF, Bhawanipatna


K.K. PATTNAIK
MEMBER (Fin.)
MEMBER
Grievance Redressal Forum
TPWODL, Bhawanipatna


R.K. NAIK
PRESIDENT
PRESIDENT
GRF, Bhawanipatna

Copy to: -

1. Sri Purandhar Majhi, Repr. by Smt. Purnami Majhi, At- Duarsuni, Gosanimunda, P.O- Duarsuni, Ps- Bhawanipatna, Dist.- Kalahandi.
2. SDO Elect. No. II, Bhawanipatna, TPWODL.
3. EE, KEED, Bhawanipatna, TPWODL
4. Superintending Engineer, Electrical Circle, TPWODL, Kalahandi.
5. Chief Legal, Head Quarter Office, TPWODL, Burla.

"If the Complainant is aggrieved with this order of the Grievance Redressal Forum, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums."